Received By: Follow Up: Resolved By:
D/T Received: Investigation Date: Resolved Date:

Reasonable Modification Request Form / *Solicitud Para Modificación Razonable*

Date/*Fecha:*	_____/_____/_____	**M** ☐ **F** ☐ **O** ☐	Best way to reach you / *Mejor modo de comunicarnos*
Name/*Nombre* :			
Address/*Domicilio* :			☐
City/State/Zip:			☐
Phone/*Teléfono* :			☐
Email (Optional/Opcional):			☐
Lenguaje:	English ☐	Español ☐	Other/*Otro* _____

Please describe the problem and the requested modification / *Por favor describe el asunto y el modificación razonable solicitado.*

Please use back if more space is needed / Use parte trasero para mas espacio

Call back/*Respuesta Requerida?* No ☐ Yes/*Si* ☐

Please allow 48 Hrs to process/*Requiere 48 Hrs para procesar*

Send to / *Suministra* : 110 S. Pine St., Suite 221, Santa María CA 93458 Or SMRTComments@CityOfSantaMaria.org (805) 928-5623

Keep for 7 Years Form Revision Date: 3/3/22

Received By: | Follow Up: | Resolved By:
D/T Received: | Investigation Date: | Resolved Date:

Reasonable Modification Request Form /
Solicitud Para Modificacion Razonable

English:

Agencies are required to make reasonable modifications to policies, practices, and procedures to avoid discrimination and ensure that their programs are accessible to individuals with disabilities

SMRT Policies and Standard Operating Procedures are based on best practices for helping to ensure the safety/security of our passengers and our drivers while ensuring services are available to the broadest diversity of people. However, we also recognize that these "blanket policies" don't always take into consideration unique circumstances.

Reasonable Modification Requests to deviate from such policies/procedures are considered as long as they are not **1.** Fundamental alteration of service **2.** Direct threat to the health or safety of others **3.** Not needed by the requester to use the service **4.** Undue financial / administrative burden

Learn more about our Reasonable Modification Requests by visiting rideSMRT.org or https://www.transit.dot.gov/regulations-and-guidance/civil-rights-ada/ada-reasonable-modification.

Español:

Agencies son requeridos a ser modificaciones a sus policías, prácticas y procedimientos para evitar discriminación y asegurar que sus servicios son accesible a personas discapacitados.

Policías y procedimientos de SMRT son basadas en los mejores prácticas para asegurar la seguridad de nuestros pasajeros y chuferes y a la vez asegurar el acceso a los servicios a la mayor cantidad de diversidad en personas. Sin embargo, tiemblen consideramos que esto policías/procedimientos universales no siempre toman en consideración circunstancias especiales.

Solicitud para Moficaciones Razonables para desviar de nuestros policías son considerados mientras que no representan 1. Cambio fundamental al servicio 2. Causan una amenaza a la salud y seguridad de otros 3. No son realmente necesarios para el uso del servicio o 4. Causan prejuicio financiero/administrativo.

Aprenda mas de Modificaciones Razonables con visitar rideSMRT.org o https://www.transit.dot.gov/regulations-and-guidance/civil-rights-ada/ada-reasonable-modification

(Begin on other side/ Comience de otro lado)

Signature/Firma: _____